

Complementary Healthcare

<https://www.qi-optima.com/first-free-conversation/>

Attached to the first free talk time attached to the employment relationship service contract, terms and benefits between the service provider (party A) and the recipient (party B) (part A)

Parties to the agreement

A) Service provider Minja Zeus, Av. Mediterraneo 203 Rincon De la Victoria 29738 España, minja@Qi-Optima.com, Qi-Optima.com, +34 622 624 112
European tax identification number ESX844020N

B) A recipient of a service who receives a personalized summary and treatment plan in their own folder on the Nordic Laboratories service platform. That compilation and plan shall include the recipient's personal health information and laboratory tests.

1. Service definitions

- **Psychokinesiological treatment / analysis:** A very accurate diagnostic tool for doctors developed by D. Klinghardt. Other professionals use it for analysis and use it to subconsciously identify the barrier to healing and look for a suitable treatment to remove the barrier. In the universe, we are all the same, so testing is successful with the remote method. It can be done remotely, with the help of an “intermediary”. Minja Zeus acts as an intermediary. Psychokinesiology is a very complex biofeedback muscle testing method, and when we use a variety of techniques, you do all the exercises in your own mind as the treatment is mind, soul and body level.
- **Muscle testing: ART = using autonomic response testing technique.** Our autonomic nervous system can tense or relax muscles, so we can ask a variety of questions related to health, finances, and relationships, and look for underlying negative emotions, beliefs, and thoughts that are an obstacle. We can also check, for example, different caregivers, treatments and products, and find the best options. a method of analysis that can be done with any muscle, such as the legs, arms, upper arm muscle, or fingers. In all forms of Kinesiology, the autonomic nervous system is tested. It helps us find unresolved issues through aftershocks and helps to find solutions as well as relax the body's stressful state.
- **12 chakra mirror meditation therapy:** 12 chakra mirror meditation is a meditation therapy in which the service provider, relying on himself and his own feelings, goes into the energy body (light body) of the person being treated and feels those chakras. In this way, he supports the caregiver's own meditation process and helps him move forward in life. You will get your own personal recording of the meditation, which you should listen to for 21 days to get the best results.
- **General:** You can also test your muscles to see if this treatment is right for you. Usually you will feel relaxed after the treatment, but it will also trigger healing processes in you, like all treatments, so contact your caregiver for the necessary guidance during the process. Sometimes even negative symptoms may just be a trip toward healing. Sometimes the treatment or technique is not in the mind of the person being treated. The client has anxiety, for example, and

Complementary Healthcare

he feels that he now needs to get into therapy. When therapy is about amino acids, vitamins and a cleansing regimen, he is confused at first. Thus, the service provider is not responsible for how the body of the recipient of the service wants to heal and what it needs, but is looking for a suitable treatment and instruction for him. Healing will improve as all obstacles to healing are removed. With perseverance, even in difficult cases, at least relief can be found, unless it is straightforward. Each case is individual, so healing is personal as well as instructions.

2. Purpose of the Agreement

The purpose of the agreement is for the parties to have a similar understanding when it comes to psychokinesiology, muscle testing, or 12 chakra mirror meditation, appointment and agreed times, payment, and to define treatment and appointment goals so as to achieve seamless collaboration.

The purpose of the treatments is to promote the long-term health of the recipient of the service, both mentally and physically. In the Agreement attached to this treatment plans (Part B) has been described party A) to a service provider or his services to their recommended service providers, products or training. The recipient of the service must check the terms of the contract separately with each service provider, as service provider A), i.e. Minja Zeus, is not responsible for the terms of the contract between the other professionals.

3. Formation of the agreement

By placing an order / treatment time reservation and paying, the customer declares that he accepts the general terms and conditions. Therefore, you should read these terms before starting a treatment program. Ask Minja Zeus directly about everything you don't understand, and things will be thoroughly clarified in advance.

4. Responsibilities of the parties

- Both parties, service provider A) and service recipient B) undertake at the agreed time. Both the recipient of the service and the producer are obliged to notify about the time changes as soon as they become aware of the matter, in which case the aim is to postpone the reservation to a more suitable time. (A) communicate in advance the prices of the various services and state openly what the recipient of the service needs and do so in accordance with his best professional skills.

- However, the service provider does not have to remind the recipient of his service period. This must take care of the time given to him himself, or else the time paid may be lost. Time may also be lost if time has not been paid.

- The service provider has a complete duty of confidentiality, so he can be told all things with confidence. In addition, the service provider complies with the data protection law by storing the data correctly and by following the wishes and instructions of the service recipient on how he or she wants his or her own data to be stored.

- If there is a deviation from normal practice, ie the data is stored in the Nordic Laboratories information system, it will be agreed in a separate agreement. Although Minja Zeus directs clients to other therapists, she is not responsible for the personal chemistry or services of that caregiver and client. Minja Zeus does its

Complementary Healthcare

best to always choose the highest quality professionals. However, even in a care situation, it is a question of a human relationship, so we can only speak for ourselves.

5. Use of customer information

For us, your personal information is really important, and that is why we are responsible and want to do the right thing. We use the Nordic Laboratories information system, which is legally protected. In order to open a Nordic Laboratories account, the recipient of the service must provide their date of birth. If he does not wish to state his own date of birth, we will not be able to open a Nordic Laboratories account. In that case, storing the data is a data protection risk, because then it happens on your own machine and the service provider is not responsible for the data protection risk.

If the customer wishes to receive information in another way, such as by e-mail or WhatsApp, this is entirely at the customer's own risk.

In order to make an invoice, we collect telephone, e-mail and address information, which we have to keep for 6 years for accounting reasons.

However, you can remove your information from the Nordic Laboratories newsletter and all information if you wish.

7. Validity and termination of the agreement

This agreement will take effect once the invoice has been sent by the service provider and the invoice has been paid. In that case, the recipient of the service is deemed to have accepted the terms and they take effect from that moment.

The recipient of the service may terminate the care relationship at any time, but offers and discounts will be canceled and no refund will be given.

The care relationship may be terminated at any time, but we will not refund any money paid for the care program. Then you also lose offers. If the client has purchased the entire treatment package and the treatments have not yet started, the client can get their money back within 14 days.

8. Changes in the service

The terms of the contract may change. Therefore, the current version should be checked on the website, on the page where you can book the first free discussion time or in your own Nordic Laboratories folder.

9. Link links and other sites

Complementary Healthcare

The service provider is not responsible for the content or service of pages linked from the Qi-Optima.com directory service and published by another operator.

10. Standard contract terms, if any, used by the service provider:

Here's a link to pages where you can learn more about complementary health care and its marketing.

11. Appointment and payment

Through the first free talk time, the recipient of the service receives an offer for a treatment package that is valid for one week (i.e., 7 days). During that time, the recipient of the service must book the first treatment period and purchase a treatment package (including, for example, 5 treatments).

Both mark the time on the calendar, and if the treatment program has not been paid in full, the treatment period must be paid by the recipient of the service so that it appears in the account at least 24 hours before the agreed time, otherwise the treatment period will be cancelled automatically. The service provider is not obliged to notify the time in advance, but the service recipient must take care of his or her own agreed treatment times and come to the scene, or the treatment period will be cancelled. In a situation where treatment times have been paid in advance, the treatment period will be forfeited unless the time is cancelled or postponed 24 hours before the start of treatment.

We will investigate on a case-by-case basis whether we may be able to reimburse the cancelled time on the basis of a medical certificate. We reserve the right to accept or reject the claims of the recipient of the service.

If you have paid for your entire treatment program at once, we do not exchange treatment time for products or courses. The treatment period is paid for and reserved only for that treatment. We also do not refund a paid treatment program if the client wants to stop treatment in the middle of the treatment period, because by paying the current amount he is entitled to a reduced treatment period and we have not been able to give the desired results if the recipient has not received the full treatment. The end result therefore does not correspond to what has been agreed, and it is considered a breach of contract, and then the amount of the treatment period is normally 2.03 € / min, i.e. there is no refund left.

By way of illustration personal program: psychokinesiological treatment / analysis is recommended for the client, for which 20 treatments are required. However, they are only made into a series of 5 treatments (started within a week of making the treatment program). Then 5 treatments every 50 min = $2.03 \times 50 \text{ min} = € 101.5 \times 4 \text{ treatments} = (€ 406)$, in which case the fifth treatment is free.

Or the customer can buy 5 sets of treatments by paying for them at once, in which case he will get a cheaper price = $1.5 \text{ €} \times 30 \text{ min} = 75 \text{ €} (375 \text{ €})$ and he will keep this cheaper price even when buying a single treatment.

12. Pricing:

Normal price is 2.03 € / min, Promotional price 1.5 € / min

The client can pay for the entire treatment program (5 treatments) at once, in which case he will receive a promotional price of 1.5 € / min.

Weekend:

Complementary Healthcare

On weekends (Sat, Sun) different rates apply, as well as on public holidays:
normal price 3 € / min, Special price 2.5 € / min

When purchasing a treatment program (approx. 5 treatment periods), the client receives the right to a reduced price of 1.5 € / min, and when everything goes as agreed, so that the treatment times are adhered to, he will continue to receive a reduced price.

13. Any guarantee given to the recipient of the service;

Neither Qi-Optima.com nor Minja Zeus, a trader, a complementary health care professional, can give any guarantee that the recipient of the service will recover, as all his own actions, his choices, omissions and factors affect his well-being and thus his recovery. However, based on our knowledge, research, and experience of complementary health care, we know that healing is awareness, and because healing comes from the subconscious and is everyone's choice, so we cannot "force" anyone to want healing.

We can encourage you to make the right choices mentally, physically and mentally, as well as reprogram the client with different therapy techniques. However, the client must himself take that path and make a choice at the subconscious level that he wants to heal, be successful or happy. Open communication and consultation with a complementary health care professional contributes greatly to the client's improvement. When he tells what he has done, we get a more detailed description of his well-being. Thus, we are also better able to help him.

14. The main content of the service

We adhere to high quality in our communication and do our best to be clear. Therefore, we make written agreements that we encourage the client to read before starting treatment.

The main content of the service is to treat mental healing, psychological mind and body.

We know how bad traumas people have, and that's why we want to be very clear. We also hope that the client fills in the client form so that we can apply the information we receive and provide him or her with the best possible experience in the field of complementary healthcare.

There is a charge for examining the package leaflets of medicines. If the recipient of the service uses medicines, he is obliged to take the so-called paid drug research, because otherwise it is impossible for the recipient of the service to do, for example, a physical treatment program. All diseases and allergies must also be reported very carefully.

Telling about medications is important so that they can be reviewed and taken into account when planning diet, herbs, and overall treatment. If they are not reported, the matter remains the responsibility of the recipient of the service. The review of medicines is done by reading the package leaflets and comparing the information with the recipient's own symptoms and experiences. If necessary, we urge you to contact your own doctor to obtain any information related to the medicines prescribed to you. The program we do does

Complementary Healthcare

not affect the medicine, we make sure of that and of course we ask that you check all the instructions with your doctor as well. The best result is obtained by seamless cooperation with your doctor. If your doctor does not understand integrative medicine, we can recommend a doctor who is familiar with it to help you heal.

We check all information obtained from your laboratory tests or information obtained through Nordic Laboratories. We use common sense, knowledge and muscle testing.

We will always do our best for your healing. Following the instructions will make you feel easier or even complete. You can read about other people's experiences on our website: www.Qi-Optima.com

15. Objectives of service provision

The goal is to remove subconscious barriers related to mental and physical health, relationships, and success so that the recipient of the service gets an improved quality of life and gets closer to their own dreams and goals day by day.

Achieving and healing goals requires perseverance on both sides because we can't "force" you to let go of your trauma. All the treatments and services performed by Minja Zeus will respect your inner child, and we will progress according to your own mental ability and at the pace your body is ready to heal. However, each treatment will take you forward in this process. Sometimes a person imagines that no results have been produced when one does not remember what the problems were like when there were still them. Therefore, we have "evidence" the first compilation of free talk time through which we can later see what internal changes this psychophysical treatment has brought about in you, and we can see in you these positive effects.

We strive for independence, we strive for access to a state where you don't need treatment, knowing, however, that we all have a lot of untreated traumas and it can still take time to deal with them. Treatment does not need to be done very often because the treatment is well targeted and carefully tested.

16. Cooperation is governed by laws and guidelines as well as plans

Cooperation is guided by: <https://www.finlex.fi/fi/laki/ajantasa/2009/20091166>

General provisions - Purpose and scope

The purpose of this law is to promote the freedom to provide services. It applies to services provided in the course of business, for which remuneration is normally paid. In addition, this law applies to the granting of an authorization conditional on the provision of services.

17. Attachments

Complementary Healthcare

Appendices B) to this cooperation agreement contain presentations of the service recipient's own personal program and services, i.e. what kind of offer is available through Qi-Optima.

18. Customer service / complaints

If the customer wants to complain, comment or ask, he can contact:

By phone, Whatsapp +34622624112,

Skype: Minjazeus,

By e-mail: minja@Qi-Optima.com,

Letter: Av. Mediterraneo 203 Rincon De la Victoria 29738 Spain